

VOYAGES.GOLF

Covid-19 – Statement 25 March 2020

At Events Travel and Voyages.golf, it is business as usual for any events and travel listed beyond 1st September 2020. We are not accepting bookings for any travel prior to this. For those events and travel prior to this date, all our clients have been contacted.

For all listed events beyond 1st September already deposited:

Until an event or travel is officially postponed or cancelled, we are unable to provide further information. Some contracted services such as hotels in the UK and elsewhere are in lockdown and are temporarily closed. Event owners are evaluating their options. As soon as we receive notification by the event owners and stakeholders, we will inform all impacted clients directly on their options. Cancelling future events until notified by us is not advisable because standard non-refundable terms and conditions as per your confirmation letter are in place. These terms reflect the policies of our ticket and travel service providers which are legally contracted. Updates in regards to changes to your events will be made at the appropriate time.

For new bookings effective after 18th March for events beyond 1st September 2020.

We have for most events applied a free cancellation option up to and including 30th June 2020 for new bookings. Additionally, there are discounts and low deposit options in place to encourage long-range forward sales for events later this year and into 2021. We are assessing the progress and implications of the crisis constantly, and these terms will be modified as required at the appropriate time in the best interests of all parties.

EVENTS TRAVEL & VOYAGES.GOLF

We commenced operations in 1993, and in this time we have experienced a range of epidemics, economic downturns and other hindering circumstances. We are a small but robust Australian owned and operated family business with financial resilience to these unusual circumstances. Our office is located in a safe rural setting on a property we own, ensuring an ideally isolated environment for our staff. We are open for email and phone communication during regular office hours. Our experience in dealing with crises such as this is both professional and respectful. We understand the difficulties of

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the current environment and the impact it is having on households. We are a family business with a number of our family in operation right now. Rest assured you are in the best possible hands when it comes to financial security and establishing the best possible outcome should your event be cancelled or postponed.

Glenn Hedley

Founder & Director

Events Travel